Merchant Card Services
Office of Business and Financial Services

Welcome!

Table of Contents:

- Introduction
 - Payment Card Revenue
 - Payment Card Fees
 - Reconciliation
- Depositing and Reporting Credit Card Sales
- Audit Control Reminders
- Contact Information

Introduction

Payment Card Revenue

Payment card transaction totals are posted daily in the University financial reporting system.

Payment Card Fees - Each payment card transaction is assessed a fee called a discount rate determined by:

- the card-issuing bank
- the type of card used (debit vs. credit)
- the amount of the transaction
- the timeline of transaction authorization and settlement for bank deposit, and overall perceived risk of the transaction (Card "Present" or Card "Not Present). The payment card fees are posted to the department CFOAP account monthly by the University Accounting department.

Reconciliation - Each merchant is responsible for reconciling internal sales records to the amounts posted to the University financial system.

Payment Card Procedures-Depositing and Reporting Payment Card Sales:

- Merchants must process payment card sales transactions using University approved electronic data terminals, registers, or approved e-commerce systems.
- Merchants will complete all payment card transaction settlements at the end of each business day, resulting in a batch settlement report. Failure to settle terminal/ POS transactions at end of business day could result in <u>chargebacks</u>, which is a loss of transaction revenue, debit to department funds, CFOAP.
- The batch settlement report is attached to the individual sales receipts. (filed as required by <u>data retention and disposal policy</u>).
 Merchants must also maintain a log of the daily sales transactions.
- The payment card terminal electronically transmits daily transaction activity directly to the bank the same day the transactions have been settled.
- A daily settlement file is obtained from the merchant <u>acquirer</u>. The settlement file contains all batched transactions from the previous day. The University's financial system Banner, creates general ledger feeder based on the transactions batched in settlement.



Payment Card Procedures-Depositing and Reporting Payment Card Sales:

- Merchant Card Services receives the settlement file and creates the transaction batched settlement file to create the feed for the Banner general ledger.
- Chargebacks and transaction rejects are charged at the end of the month to the merchant's CFOAP by University Accounting.
- Notifications are sent to the dispute resolution or financial reporting unit contacts for the noted bank reports reflecting chargebacks and transactions that have been rejected (when no revenue/funds have been posted to the department internal funds account).
- Merchants should perform a monthly reconciliation to ensure the payment card sales recorded in a transaction log, balances to the amounts posted to the University financial system, Banner.
- The monthly reconciliation worksheets should be maintained in a department file.



Payment Card Procedures-Depositing and Reporting Payment Card Sales:

- Merchants using a clearing fund to record the initial sales transactions are responsible for preparing journal entries to distribute the revenue internally.
- Also, merchants are responsible for ensuring that the clearing fund reconciles to a zero balance at the end of each month.



Payment Card Sales (revenue) and Fees are recorded in University's Financial System, Banner:

See Merchant Card Services website for reference guide and job aid for accessing department payment card (credit/debit) sales (revenue) and fees at,

Training Resources

Reference Guides/Job Aids, Payment Credit/Debit Card Sales



Audit Control Reminders

Noted Top Internal Audit Findings,

- Excessive access rights
- Segregation of duties
- Access control compliance with procedures
- Lack of audit trails, records, and logging
- Lack of documentation of controls
- Lack of clean up of access rules following a transfer or termination
- Lack of review of audit trails
- Lack of security awareness programs
- Lack of documented security policies and supporting guidelines and procedures

Audit Control Reminders

University Audits reminders to improve the University's Control Environment:

- Accuracy counts...take your time
- Use expectations or errors as an opportunity to teach what's right
- Don't let abuse or misuse go
- Don't be a party to circumvention of controls

Contact Information

If you have any questions concerning payment card financial reporting, please contact Merchant Card Services by email at merchantcardhelp@uillinois.edu, or by phone at 217-244-9384 or by Fax at 217-239-6719.

Thank You!